

PowerXL™ *products that excel*

INDOOR GRILL & GRIDDLE



Owner's Manual

Save These Instructions - For Household Use Only

Model: HRG2100

When using electrical appliances, basic safety precautions should always be followed. Do not use The **PowerXL Indoor Grill & Griddle** until you have read this manual thoroughly.

Guarantee Information Inside



Before You Begin

It is very important that you read this entire manual, ensuring that you are totally familiar with its operation and precautions.

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IMPORTANT SAFEGUARDS

WARNING:

When using electrical appliances, basic safety precautions should always be followed, including:

1. This appliance is not intended for use by people with reduced physical, sensory, or mental capabilities or a lack of experience and knowledge unless they are under the supervision of a responsible person or have been given proper instruction in using the appliance. This appliance is not intended for use by children.
2. **DO NOT USE** this appliance for purposes other than the purpose for which it was designed.
3. **DO NOT USE** this appliance outdoors or for commercial purposes. This appliance is for household use only.
4. **DO NOT USE** this appliance on stove top surfaces.
5. **DO NOT PLACE** the appliance on or near a hot gas or electric burner, heated oven, or microwave oven.
6. Only use this appliance on a flat, level, heat-resistant surface.
7. Before using this appliance, on any countertop surface, check with your countertop manufacturer or installer for recommendations about using appliances on your surfaces. Some manufacturers and installers may recommend protecting your surfaces by placing a hot pad or trivet under the appliance for heat protection. Your manufacturer or installer may recommend that hot pans, pots, or electrical appliance should not be used directly on top of the countertop. If you are unsure, place a trivet or hot pad under the appliance before using it.
8. When using this appliance, ensure there are no flammable materials, such as curtains, paper, or plastic, close to the appliance.
9. When cooking, do not place this appliance against a wall or against any other appliances. Leave at least 5 inches of free space on the back and sides and above the appliance. Do not place anything on top of the appliance.
10. This appliance has a polarized plug (one blade is wider than the other). As a safety feature to reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT ATTEMPT** to bypass this safety feature or modify the plug in any way. If the plug fits loosely into the AC outlet or if the AC outlet feels warm, do not use that outlet.
11. **NEVER CONNECT** this appliance to an external timer switch or a remote-control system.
12. **NEVER USE** with an extension cord. A short power-supply cord (or detachable power-supply cord) is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
13. Always insert the temperature probe into the appliance first before plugging the cord into the wall outlet. To disconnect the appliance, turn the control dial to the off ("O") position and then remove the plug from the wall outlet.
14. Keep this appliance and its power cord out of the reach of children during operation and when the appliance is cooling after use.
15. To protect against the risk of electric shock, do not immerse the cord, plug, or appliance in water or any other liquid. Do not put liquid of any kind into the Main Unit Housing, which contains electrical components. Do not rinse the appliance under the tap.
16. **DO NOT PLUG** in the power cord or operate this appliance with wet hands.
17. Make sure the voltage of the outlet being used to power this appliance is the same as the voltage indicated on the appliance's rating label.
18. Keep the power cord away from hot surfaces.
19. Do not let the electrical cord hang over the edge of the table or countertop or let the cord touch hot surfaces.
20. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact customer service using the contact information on the back of this manual.

IMPORTANT SAFEGUARDS

21. Unplug the appliance when not in use and before cleaning. Allow the appliance to cool before putting on or taking off parts and before cleaning or storing the appliance.
22. Never yank the cord to disconnect the appliance from the electrical outlet. Instead, grasp the plug and pull it to disconnect.
23. The use or replacement parts or accessories not included with the appliance may cause fire, electrical shock, or injuries.
24. Do not cook without the base and drip tray installed in the appliance.
25. Do not leave this appliance unattended during use.
26. When cooking, the internal temperature of the appliance reaches several hundred degrees Fahrenheit. To avoid personal injury, never place your hands inside the appliance unless it is thoroughly cooled. Use the appliance's handles or knobs. Always wear oven mitts when handling hot components or touching hot surfaces.
27. Extreme caution must be used when moving any appliance containing hot foods or oils or other hot liquids.
28. If the appliance emits black smoke, unplug the appliance immediately and wait for it to stop smoking before removing the contents.
29. Let the appliance cool for approximately 30 minutes before handling, cleaning, or storing.
30. Use only a Borine Model CTW330A temperature-controlling plug or equivalent with this appliance.

SAVE THESE INSTRUCTIONS - FOR HOUSEHOLD USE ONLY.

Electric Power

If the electrical circuit is overloaded with other appliances, your new appliance may not operate properly. This Unit should be operated on a dedicated electrical circuit.

Shut-Off

You can manually shut off the appliance by pressing the Power Button at any time during cooking.



Caution

- Do not operate Unit without the Grill or Griddle Plate.
- Do not place lid on the Unit without the Grill or Griddle Plate.

Electromagnetic Fields

This appliance complies with all standards regarding electromagnetic fields. If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.



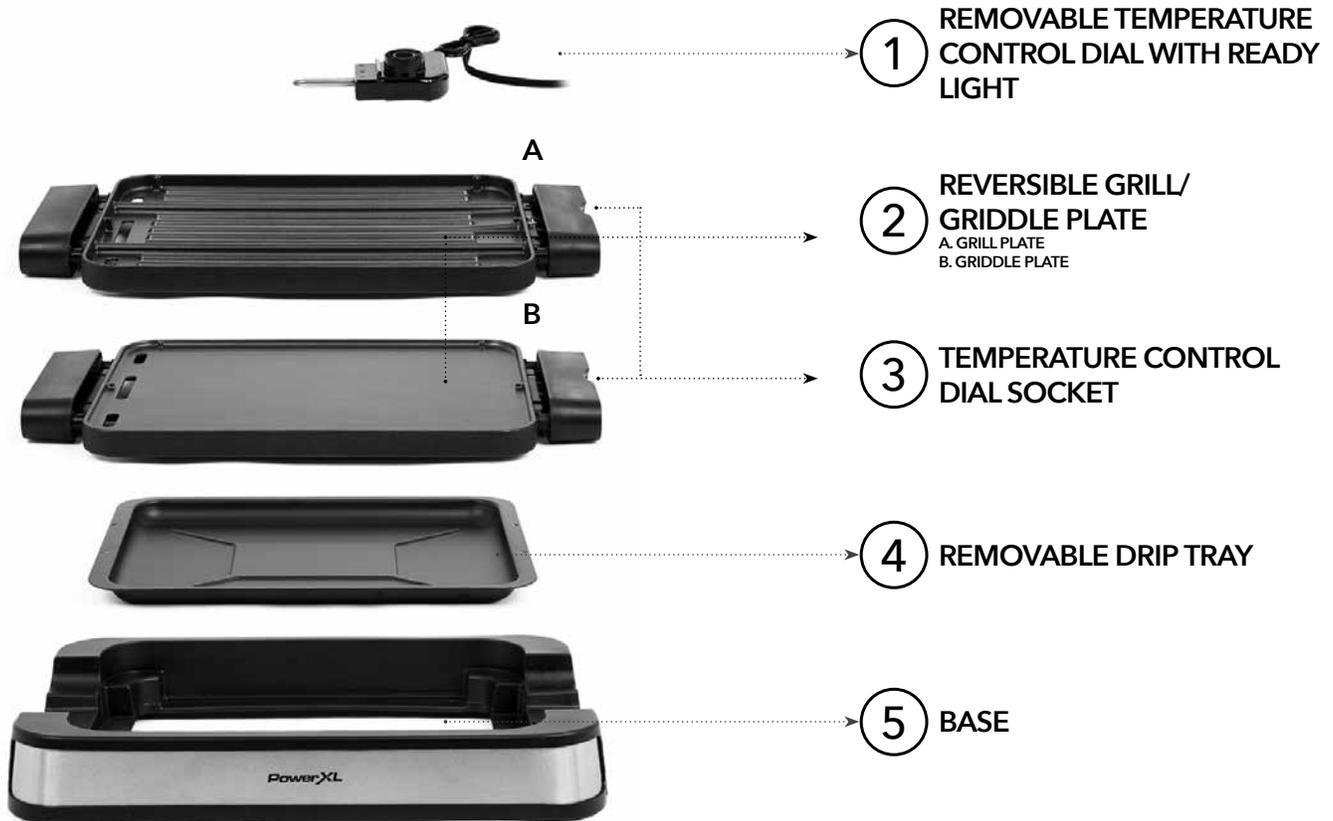
WARNING: For California Residents

This product can expose you to Bisphenol A, which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

Unit Specifications

Model Number	Supply Power	Rated Power
HRG2100	AC 120V 60Hz	1500W

Parts & Accessories



NOTE: Ensure that your *Power XL Indoor Grill & Griddle* has been shipped with the components that you ordered (some accessories may be sold separately). Check everything carefully before use. If any part is missing or damaged, do not use this product. Contact shipper using the customer service number located in the back of the owner's manual.

Caution

Wait for all components to cool thoroughly after use before disassembling. Always handle hot components with oven mitts while cooking.

Instructions for Use

Assembling the PowerXL Indoor Grill & Griddle

1. Place the Drip Tray in the Base (see Fig. 1).

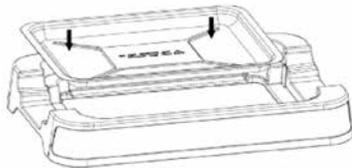


Figure 1

2. Place the Reversible Grill/Griddle Plate in the Base with the side you want to use facing up (see Fig. 2).

Grill



Griddle



Fig. 2

Conditioning the Grill/Griddle Plate

1. Set the Temperature Control Dial to the off ("O") position. Insert the Temperature Control Dial fully into the Temperature Control Dial Socket (NOTE: If the Temperature Control Dial is not fully inserted into the Temperature Control Dial Socket, the appliance might not heat properly, which can result in damage to the appliance).
2. Plug the appliance into a power outlet.
3. Turn the Temperature Control Dial to a low temperature setting by turning the dial clockwise. The indicator light on the Temperature Control Dial will illuminate. Allow the appliance to heat up.
4. When the appliance has heated up, the indicator light will turn off. Spread a small amount of butter or margarine on the Grill/Griddle Plate. Wipe away any excess.
5. Turn the Temperature Control Dial to the off ("O") position. Let the appliance cool.
6. Repeat the conditioning process with the other side of the Grill/Griddle Plate. Your Grill/Griddle Plate is now ready for use and will not need to be conditioned again.

Before First Use

- Remove all packing materials, labels, and stickers.
- Ensure that the Temperature Control Dial is not plugged into the appliance. Clean the Reversible Grill/Griddle Plate, Drip Tray, and Base with a soft sponge and warm, soapy water (NOTE: Do not immerse the Temperature Control Probe in water). Rinse and dry the components well.

NOTE: When using this appliance for the first time, you may notice a small amount of smoke coming out of the appliance. This is normal and is caused by the initial heating of the internal components.

General Operating Instructions

Using the Power XL Indoor Grill & Griddle

1. Assemble the appliance (see the "Assembling the PowerXL Indoor Grill & Griddle" section).
2. Set the Temperature Control Dial to the off ("O") position. Insert the Temperature Control Dial fully into the Temperature Control Dial Socket (NOTE: If the Temperature Control Dial is not fully inserted into the Temperature Control Dial Socket, the appliance might not heat properly, which can result in damage to the appliance).
3. Plug the appliance into a power outlet.
4. Turn the Temperature Control Dial to your desired temperature setting by turning the dial clockwise. The indicator light on the Temperature Control Dial will illuminate. Allow the appliance to heat up.
5. When the appliance has heated up, the indicator light will turn off.
6. Place your food on the Grill/Griddle Plate and cook the food.
7. After your food is done cooking, turn the Temperature Control Dial to the off ("O") position and unplug the appliance from the power outlet. Let the appliance cool before removing the Grill/Griddle Plate or attempting to clean the appliance.

Using the Reversible Grill/Griddle Plate

To remove the Grill/Griddle Plate from the appliance, use two hands to hold the two metal handles on each side of the Grill/Griddle Plate. Pull straight up to remove the Plate from the Base.

NOTE: If the appliance was recently used to cook food, the Grill/Griddle Plate and its handles will be hot. Use oven mitts to handle the Grill/Griddle Plate.

To reattach the Grill/Griddle Plate, use two hands to hold the two metal handles on each side of the Grill/Griddle Plate. Lay the Grill/Griddle Plate evenly on top of the heating element in the Base and let go of the handles.

General Operating Instructions

Tips

- Always preheat the appliance before using it.
- Be careful when biting into freshly cooked food containing fillings such as cheese, tomato, or jam, because these fillings retain heat and can burn if eaten too quickly after cooking.
- It is not necessary to butter the outside of bread since this appliance has a non-stick surface. However, if you would like to brown the bread, it is recommended spreading a small amount of butter or margarine on the outside of bread.

Cooking Chart

Food Item	Time	Internal Temperature	It's Done When
Fish	12-15 mins. (1-in. thick)	155° F/68° C	Opaque/Flaky Texture
Shrimp	2-4 mins. (per side)	155° F/68° C	Opaque & Red Edges
Chicken Drumsticks	30-45 mins.	176° F/80° C	Juice Runs Clear
Chicken Wings	20-25 mins.	176° F/80° C	Juice Runs Clear
Kabobs	12-15 mins.	-	Your Preference
Steak	3-9 mins. (per side)	140° F/60° C - 165° F/74° C	Your Preference
Pork Chops	20-25 mins.	160° F/71° C	No Pink Meat
Burgers	10-15 mins.	160° F/71° C	Your Preference
Sausages	15-25 mins.	160° F/71° C	No Pink Meat
Bacon	1-2 mins. (per side)	NA	Crispy

- Use a meat thermometer to check internal temperature.
- Cooking times are suggested and will vary depending on the thickness of the food and personal preferences. Foods can be grilled at maximum temperature. However, you may wish to reduce the temperature for certain items. Low temperatures will keep foods warm once cooked.

Cleaning & Storage

Care & Cleaning

- Turn the Temperature Control Dial to the off ("O") position and allow the appliance to cool completely before cleaning.
- Unplug the Temperature Control Dial from the appliance and then the power outlet. **DO NOT IMMERSER THE TEMPERATURE CONTROL DIAL IN WATER OR ANY OTHER LIQUID.**
- Remove the Grill/Griddle Plate (see the "Using the Reversible Grill/Griddle Plate" section).
- Carefully remove the Drip Tray. Avoid spilling any oils, juices, or other liquids that have collected in the Drip Tray.
- Wash the Grill/Griddle Plate, Drip Tray, and Base with a soft sponge with warm, soapy water. Do not use a steel wool pad or other abrasive cleaners, which can damage the non-stick surface of the Grill/Griddle Plate. These components can also be cleaned in the dishwasher.
- Rinse and dry the components well.

Storage

- Allow the appliance to cool completely before storing.
- Store the appliance in a dry area, such as on a tabletop, on a countertop, or in a cupboard shelf.

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INDOOR GRILL & GRIDDLE

60-Day Money-Back Guarantee

The Power XL Indoor Grill & Griddle is covered by a 60-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

Replacement Guarantee Policy

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the unit to us. In the event a replacement unit is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the unit with one of equal or greater value.

Return Policy

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return your product to the address provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product. You can locate your order number at www.customerstatus.com. You can call customer service at 1-973-287-5129 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package.

Send the product to the following return address:

Power XL Indoor Grill & Griddle
Tristar Products
500 Returns Road,
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 1-973-287-5129

Refund

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable

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INDOOR GRILL & GRIDDLE

We are very proud of the design and quality
of our **Power XL Indoor Grill & Griddle**.

This product has been manufactured to the highest
standards. Should you have any questions, our friendly
customer service staff is here to help you.

Visit us at **www.TristarCares.com**,
email us at **customerservice@tristarproductsinc.com**,
or call us at **973-287-5129**



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